

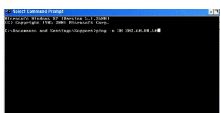
A *ping test* determines whether your computer can communicate with another computer over the network or internet. Ping tests also determine the connection latency (technical term for delay) between the two computers, and are also commonly used to measure the delay ("lag") with online gaming services or other Internet servers.

Microsoft Windows contains a built-in *ping utility* for running ping tests. Alternative utilities are also freely available as Web downloads.

To execute a ping test, you simply identify the Web site or other remote server or computer by its name or IP address. The result of a ping test includes confirmation that connection was successful, along with a series of numbers that represent the communication delay in milliseconds (ms).

### For Windows XP Users

1. Click on your **Start** button
2. Click on **Run**
3. Type **cmd** and press **OK**
4. The windows command box will appear
5. Type **ping -n 30 202.60.88.50** at the cursor in the command box



### To save the contents of the ping test...

1. Copy the output of the ping command by a **right** click in the command box, and then a **left** click on

### Select All

2. Paste the selection into a new email or text document, and email the file to Support